- 5 -

Commissioner for Patents

Serial No. 09/738,292

#### AMENDMENTS TO THE CLAIMS

This listing of the claims replaces all prior versions, and listings, of claims in the application:

#### LISTING OF CLAIMS

- 1. (Currently Amended) A team member profile maintained by a persistent collaboration services suite for facilitating collaboration between members of a team, the team member profile comprising communications information defining preferences of a respective team member for participating in each one of a plurality of different types of communications, the profile of one team member being used to present communications information regarding the one team member to other members of the team, in order to provide the other members with a consistent team view that is representative of the status of the one team member.
- (Original) A team member profile as claimed in claim 1, wherein the types of communications comprise: 1-way messaging; 2-way messaging; voice; and multi-media.
- 3. (Original) A team member profile as claimed in claim 2, wherein 1-way messaging comprises one or more of paging, and e-mail.
- 4. (Original) A team member profile as claimed in claim 2, wherein 2-way messaging comprises instant messaging (IM)

- 6 -

#### Commissioner for Patents

- (Original) A team member profile as claimed in claim 2, wherein multimedia communications comprises one or more of: document sharing; application sharing; 1-way video conferencing; and 2-way video conferencing.
- 6. (Currently Amended) A team member profile as claimed in claim 1, wherein the communications information comprises, for each one of the plurality of different types of communications, a selected one of:
  - an indication that the respective one team member prefers not to participate in the respective type of communications; and
  - communications preference information identifying a preferred communications device selected by the respective-one team member for participating in the respective type of communications.
- (Original) A team member profile as claimed in claim 2, wherein the communications preference information comprises at least an address of the preferred communications device.
- 8. (Original) A team member profile as claimed in claim 7, wherein the address comprises any one or more of: a Public Switched Telephone Network (PSTN) destination number (DN); a Private Branch Exchange (PBX) extension number; an internet protocol (IP) address; and an e-mail address.
- (Currently Amended) A team member profile as claimed in claim 2 wherein a plurality of team member profiles are instantiated in respect of

- 7 -

Commissioner for Patents

Serial No. 09/738,292

the <u>one</u> team member, each team member profile including respective different communications information defining the preferences of the respective one team member for participating in each one of the plurality of different types of communications.

- 10. (Currently Amended) A team member profile as claimed in claim 9 wherein each team member profile is associated with a respective one of a plurality of different roles of the one team member.
- 11. (Currently Amended) A team member profile as claimed in claim 10, wherein each one of the plurality of different roles is defined by the respective one team member.
- 12. (Currently Amended) A team member profile as claimed in claim 11, wherein the plurality of different roles comprises a Working role of the one team member.
- 13. (Currently Amended) A team member profile as claimed in claim 10, wherein each team member profile is further associated with a respective one of a plurality of different environments of the one team member.
- 14. (Currently Amended) A team member profile as claimed in claim 13, wherein each one of the plurality of different environments is defined by the respective one team member.

- 8 -

Commissioner for Patents

- 15. (Currently Amended) A team member profile as claimed in claim 14, wherein the plurality of different environments comprises an office environment of the one team member.
- 16. (Currently Amended) A team member profile as claimed in claim 9, wherein each one of the plurality of team member profiles is defined by the respective one team member.
- 17. (Currently Amended) A team member profile as claimed in claim 9, wherein one of the plurality of team member profiles is selected by the one team member as a current profile.
- 18. (Currently Amended) A method for enabling a team member to select a respective team member profile, the team member profile being maintained by a persistent collaboration services suite for facilitating collaboration between members of a team, the method comprising the step of:
  - enabling the team member to interact with the persistent collaboration services suite to select communications information defining preferences of a respective the team member for participating in each one of a plurality of different types of communications; and
  - using the team member profile to provide the communications information

    selected by the team member to the other members of the team, in

    order to provide the other members with a consistent team view that is

    representative of the status of the one team member.

-9-

Commissioner for Patents

- 19. (Currently Amended) A method as claimed in claim 18, wherein the step of enabling the team member to interact with the persistent collaboration services suitecomprises suite comprises the steps of:
  - providing an Interactive Voice Response (IVR) interface to the persistent virtual team environment; and
  - enabling the team member to access the IVR using a voice communications device.
- 20. (Currently Amended) A method as claimed in claim 19, wherein the step of enabling the team member to interact with the persistent collaboration services suitefurther suite further comprises the steps of:
  - playing an announcement including information of one or more options concerning the communications information;
  - receiving one or more dialed digits dialed by the team member in response to the announcement; and
  - selecting the communications information using the received dialed digits.
- 21. (Original) A method as claimed in claim 20, wherein the information of one or more options comprises information identifying each one of a plurality of team member profiles, each team member profile including respective different communications information.
- 22. (Original) A method as claimed in claim 21, wherein the dialed digits dialed by the team member comprise an indication of a preferred one of the plurality of the team member profiles.

- 10 -

#### Commissioner for Patents

- 23. (Original) A method as claimed in claim 21, wherein the step of selecting the communications preference information comprises a step of using the dialed digits dialed by the team member to select one of the plurality of team member profiles as a current profile.
- 24. (Currently Amended) A method as claimed in claim 18, wherein the step of enabling the team member to interact with the persistent collaboration services suitecomprises suite comprises the steps of:
  - providing a graphical user interface (GUI) adapted to interact with the persistent collaboration services suite; and
  - enabling the team member to access the graphical interface using a GUIenabled communications device.
- 25. (Currently Amended) A method as claimed in claim 24, wherein the GUI is instantiated in the GUI-enabled communications device and adapted to interact with the collaboration services suitethrough suite through a network.
- 26. (Original) A method as claimed in claim 24, wherein the GUI is instantiated by a web page associated with the collaboration services suite and accessible by the GUI-enabled communications device through an IP network.
- 27. (Original) A method as claimed in claim 24, wherein the GUI-enabled communications device comprises any one of: a PC; a wireless PDA; a Wireless Application Protocol (WAP) enabled communications device.

- 11 -

#### Commissioner for Patents

- 28. (Original) A method as claimed in claim 24, wherein the step of enabling the team member to interact with the persistent collaboration services suite further comprises the steps of:
  - using the GUI to display information of one or more options concerning the communications information;
  - receiving an input from the team member indicative of a team member selection; and
  - selecting the communications information using the team member selection.
- 29. (Original) A method as claimed in claim 28, wherein the information of one or more options comprises information identifying each one of a plurality of team member profiles, each team member profile including respective different communications information.
- 30. (Original) A method as claimed in claim 29, wherein the step of selecting the communications information comprises a step of using the input from the team member to select one of the plurality of the team member profiles as a current profile.
- 31. (Currently Amended) A method as claimed in claim 28, wherein the information of one or more options comprises information identifying an availability of the team member for participating in each one of the plurality of different types if of communications.
- 32. (Currently Amended) A method as claimed in claim 31, wherein the step of selecting the communications information comprises, in respect of

- 12 -

#### Commissioner for Patents

Serial No. 09/738,292

each one of the plurality of different types of communications, a step of using the input from the team member to select one of:

an indication that the team member is-prefers not to participate in the respective type of communications; and

information identifying a preferred communications device selected by the team member for participating in the respective type of communications.

- 33. (Original) A method as claimed in claim 32, wherein the information identifying a preferred communications device comprises at least an address of the preferred communications device.
- 34. (Original) A team member profile as claimed in claim 33, wherein the address comprises any one or more of: a Public Switched Telephone Network (PSTN) destination number (DN); a Private Branch Exchange (PBX) extension number; an internet protocol (IP) address; and an e-mail address.

# This Page is Inserted by IFW Indexing and Scanning Operations and is not part of the Official Record

### **BEST AVAILABLE IMAGES**

Defective images within this document are accurate representations of the original documents submitted by the applicant.

Defects in the images include but are not limited to the items checked:

BLACK BORDERS

IMAGE CUT OFF AT TOP, BOTTOM OR SIDES

FADED TEXT OR DRAWING

BLURRED OR ILLEGIBLE TEXT OR DRAWING

SKEWED/SLANTED IMAGES

COLOR OR BLACK AND WHITE PHOTOGRAPHS

GRAY SCALE DOCUMENTS

ULINES OR MARKS ON ORIGINAL DOCUMENT

REFERENCE(S) OR EXHIBIT(S) SUBMITTED ARE POOR QUALITY

## IMAGES ARE BEST AVAILABLE COPY.

OTHER: \_\_

As rescanning these documents will not correct the image problems checked, please do not report these problems to the IFW Image Problem Mailbox.